# No.17/48/2022-BPC&T. Government of India Ministry of Finance Department of Economic Affairs (BPC&T Section)

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North Block, New Delhi, 23<sup>rd</sup> March, 2022.

#### TRAINING CIRCULAR

Subject:- Online Malaysian Technical Cooperation Programme on "Strategies in Developing and Managing Sustainable Muslim Friendly Destinations and Products by Islamic Tourism Centre (ITC)" from 19th to 22nd and 25th to 27th July, 2022.

The Republic of Malaysia has invited nominations for <u>online</u> course on "Strategies in Developing and Managing Sustainable Muslim Friendly Destinations and Products by Islamic Tourism Centre (ITC)" from 19th to 22nd and 25th to 27th July, 2022 at Malaysia under the Technical Assistance Programme with India. The programme is intended for Government officials involved in tourism development planning, promotion and marketing particularly in Muslim travel market. The eligibility conditions and other information about the course are mentioned in the Information Brochure received from the sponsoring Government (Annex-I). Number of slots available for India is two.

- Nomination of candidates is regulated by the guidelines prescribed by DEA, a synopsis of which is attached as Annex-II.
- 3. The course is sponsored by Government of Malaysia, who will provide course fees under the MTCP. All nominees are to submit their applications prescribed MTCP forms available at: <a href="http://www.kln.gov.my/documents/8390448/8392184/mtcp+2022+APPLICATION+FORM.pdf/31506fe1-acea-44d1-88a2-7b4227e6bd2a">http://www.kln.gov.my/documents/8390448/8392184/mtcp+2022+APPLICATION+FORM.pdf/31506fe1-acea-44d1-88a2-7b4227e6bd2a</a>.
- 4. The following forms need to be duly completed and certified by the participant and the competent authority of the nominating Ministry/ Department:
  - (i) Sponsoring Government's application form along with the other forms.
  - (ii) DEA's proforma duly countersigned by competent authority (Annex-III).
- 5. Application Form complete in all respects reach this Department through the Administrative Ministry/Department not later than 10.06.2022 positively at the following address:-

#### Shri R. Murali,

Section Officer(BPC&T),
Department of Economic Affairs, Ministry of Finance,
Room No. 271 B, North Block, New Delhi-110001.
Ph:-011-2309 5135,
Email-murali.r@nic.in.

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6. Incomplete applications and nominations received after the cut-off date will not be entertained. This may please be noted for strict compliance to avoid disappointment at a later stage. The candidates are advised to have their applications processed through their administrative Departments well in time and send complete information asked for in the forms specified above. Details of various short-term training programmes are regularly uploaded on Ministry of Finance's website www.finmin.nic.in under the link "Foreign Training Programmes [https://mofapp.nic.in/training/default.aspx].

(Sanjay Kumar)

Under Secretary to the Govt. of India

Tele: 23095233

Email:- kumar.sanjay76@nic.in

- 1. Joint Secretary(Admn.), Ministry of Tourism, Transport Bhavan, Parliament Street, New Delhi..
- 2. Joint Secretary (Admn.) of all Ministries/Departments, Government of India.

3. Chief Secretaries of all States Governments/UTs.

TO BE UPLOADED ON MOF' WEBSITE-[https://mofapp.nic.in/training/default.aspx].

# **Course** Objectives

- To understand the current global trends in travel and tourism;
- II. To establish a better understanding of the role of different stakeholders in managing Muslim friendly destinations and products based on Malaysia's experience;
- III. To identify potential attractions, products and services in their home country that can be developed for MFTH;
- IV. To explore issues associated with the planning, managing, and marketing Muslim Friendly Tourism and Hospitality (MFTH) products and destinations in a sustainable manner; and
- V. To share Malaysia's best practice experiences for Muslim Friendly Tourism and Hospitality (MFTH).

# **Course Content and Methodology**

	IOPIC I	travel and tourism  MF travel and tourism
	TOPIC 2	Introduction to Muslim-Friendly Tourism and Hospitality: Trends and Potential
	TOPIC 3	The Role of Various Stakeholders
	TOPIC 4	Business and Investments in Muslim-Friendly Tourism and Hospitality Sector
	TOPIC 5	Muslim Friendly Products and Services: Hotels, Tour Packages, Tour Guiding
	TOPIC 6	Managing Infrastructure and Attractions
	TOPIC 7	Management Strategies for Implementation
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The course is expected to run for **7 days** (**28 hours**) with various learning methodologies such as series of lectures, online group activities and discussions, simulation exercise, and group work on a mini-project. This course will be **conducted fully in English**.

# **REGISTER NOW!**



CLOSING DATE: 17 JUNE 2022







19-22 & 25-27 JULY 2022

GMT+8

1 PM - 5 PM Malaysian Time (GMT+8)

Strategies in Developing and Managing Sustainable Muslim Friendly Destinations and Products

MALAYSIAN TECHNICAL
COOPERATION
PROGRAMME
(MTCP)



www.itc.gov.my



slamic Tourism Centre







ISLAMIC TOURISM CENTRE (ITC)

Ministry of Tourism, Arts and Culture Malaysia

Level 13, No. 2, Tower 1, Jalan P5/6, Presint 5

62200 Putrajaya, Malaysia

Tel:+603-8891 7177 Fax: +603-8881 0686

Email: alyssa@itc.gov.my (Nur Alyssa) / rt@itc.gov.my /
sitisarah@itc.gov.my (Siti Sarah)
http://www.itc.gov.my

## **About the Course**

People travel for various reasons – to wind down from stressful life, to explore new places and gain new experiences, as well as to appreciate the Almighty's creation. Therefore, creating memorable experiences for visitors is crucial to ensure they remember to return when the opportunity arises. Consequently, it is essential for a destination to maintain its attractiveness and constantly create new appeal to ensure its sustainability in the market. It is even more crucial now as the tourism industry is reopening after being locked down for an extended period due to the COVID-19 pandemic.

The COVID-19 pandemic has devastatingly affected the tourism industry, particularly those developing and less developed countries (LDCs) dependent on tourism. Travelling has been somewhat impossible since early 2020 due to the worldwide implementation of lockdowns, quarantines and major travel restrictions that had to take place in Governments' effort to curb the spread of the deadly virus. This, coupled with consumer's decision to limit international travels, resulted in a sharp decline in international tourist arrivals and receipts, consequently impacting the aforementioned developing and less developed nations.

The UNWTO Secretary-General Zurab Pololikashvili mentioned that "the growth of tourism in recent years confirms that the sector is one of the most powerful drivers of economic growth and development today. It is our responsibility to manage it in a sustainable manner and translate this expansion into real benefits for all countries, and particularly, to all local communities, creating opportunities for jobs and entrepreneurship and leaving no one behind".

Managing and sustaining tourism destinations and products require a holistic approach. It has to be a collective effort by all the industry players and stakeholders to ensure that all the initiatives bring positive impact and benefit the industry. Various factors must be considered, and risks must be calculated, especially when they involve substantial financial implications. The industry needs to be able to adapt to the changing trends and find the best strategy to mitigate issues associated with destinations and products development to remain competitive.

This training course will enable the participants to share knowledge and experiences through lectures sessions and project presentations and case studies as well as site visits.

# Who Should Apply?

- Government officials involved in tourism development planning, promotion, and marketing, particularly in Muslim travel market
- Policymakers, planners and decision-makers in tourism planning and development
- Practitioners who are currently responsible for developing Muslim travel and tour packages
- Those involved in 'Visit' campaigns and destination marketing of tourism events
- Good command of spoken and written English
- Equipped with the relevant ICT tools such as laptop/desktop, web camera, microphone, speaker etc. & familiar with online learning platforms like Zoom, Google Meet etc.

# Application

- 1. The course fees are fully sponsored by the Government of Malaysia.
- Applications should be made using the prescribed MTCP forms available at
- MTCP application forms can also be obtained from the nearest Malaysian Embassy/High Commission in recipient countries.
- 4. All application forms must be duly completed and endorsed by the Ministry of Foreign Affairs or National Focal/Aid Coordinator Agency in the respective countries and submitted ONLY through the diplomatic channel via the Embassy/High Commission of Malaysia.
- Only successful applicants will receive the Official Invitation notification one (1) week from the course date, by the Training Institute via email.

## **About Islamic Tourism Centre**

Islamic Tourism Centre (ITC) was officially launched on 16 March 2009. The Centre is established to assist the Ministry of Tourism, Arts and Culture, Malaysia in undertaking strategic tourism research and market intelligence as well as providing training and capacity-building services in relation to Islamic tourism/Muslim Friendly Tourism and Hospitality (MFTH).

Over the years, the Centre has increasingly become a point of reference among stakeholders and industry players and seen as an industry expert for Islamic tourism. Fully aware of the global potential of Islamic tourism, ITC is constantly and continuously working with stakeholders and industry players to ensure that Malaysia is always at the forefront of Islamic tourism/MFTH.

The Centre is committed to serving the Government of Malaysia and stakeholders by providing an objective and impartial understanding of tourism issues at national, regional and international levels and using tourism as a means to promote goodwill among mankind.

## **About MTCP**

The Malaysian Technical Cooperation Programme (MTCP) was officially launched on 7 September 1980 at the Commonwealth Heads of State Meeting in New Delhi, India, to signify Malaysia's commitment to the South-South Cooperation, in particular, the Technical Cooperation among Developing Countries (TCDC).

The MTCP emphasizes the development of human resources through the provision of training in various areas which are essential for a country's development such as agriculture, economy, finance, public management and administration, science & technology and ICT, health diplomacy, safety and security including cyber security, cultural diplomacy, social development, environment-related to SDG2030, education, industrial and technical training. Annually, Malaysia offered more than 60 technical and capacity-building programs under the MTCP, which have benefited more than 35,500 participants from 144 countries.

# **Objectives of MTCP**

- 1. To share the development experience with other countries;
- 2. To strengthen bilateral relations between Malaysia and other developing countries;
- 3. To promote South-South Cooperation (SSC); and
- 4. To promote technical cooperation among Developing Countries.

## SUMMARY OF GUIDELINES PRESCRIBED BY DEPARTMENT OF ECONOMIC AFFAIRS

Before applying for the training programme, the candidates are requested to satisfy themselves whether they fulfill the eligibility conditions as per the guidelines on Foreign Training Programmes (FTP) administered by the Department of Economic Affairs (DEA), summarized below:-

#### **Eligibility Conditions**

Duration of Training	No. of years of service completed in Govt. as on the date of FTP	Upper age limit as on the date of FTP	Cooling off period	Limit on participation in number of trainings in a year	
Upto one week	5 years	Less than 58 years	Six months	Two FTPs of duration of less than one week in a calendar year	
One to Two weeks	7 years	Less than 58 years	One year	One FTP of duration of one to two weeks in a calendar year	
More than two weeks	9 years	Less than 55 years	Two years	One FTP of duration more than two weeks in a period of two years	

Note:- Project-related training/official visits abroad are exempt from the provision of cooling off.

Candidates and nominating authorities in Ministries/Departments/State Govts. etc. should also satisfy
themselves about the eligibility conditions prescribed by the sponsoring foreign Government/agency before
sending the nominations to DEA.

#### HOW TO APPLY

- Filling up of application forms:-
- (i) Ensure that the DEA proforma is duly filled in and is complete in all respects. Without this proforma, applications will not be entertained.
- (ii) Ensure that the application form prescribed by the sponsoring agency is also complete in all respects. Wherever the sponsoring agency asks for Country Report, the same should also be attached.
- (iii) The column relating to Vigilance Clearance in DEA proforms should be filled in and certified by the competent authority. Alternately, vigilance clearance certificate by the concerned authority can also be attached. Applications without vigilance clearance at the time of applying will not be entertained.
- (iv) In case of training programmes which are not fully sponsored and where expenses on Air travel or any other expenses have to be borne by the candidate or his sponsoring Department, ensure that Part-A or Part-B, as the case may be, of the Undertaking Form is duly completed. Applications received without undertaking form will be summarily rejected. It may be noted that submission of undertaking form is not necessary in respect of fully funded training programmes and the candidate can mention 'Not Applicable' in the form.
- Nominations:-
- (i) In case there is more than one nomination for a particular course, the nominating authority State/Cenral Government should clearly indicate the prioritization of the nominees.
- (ii) Application for the training programme is to be forwarded through the concerned Ministry/Department after completing all necessary formalities. Applications are not to be sent to the sponsoring foreign country/ agency direct unless the same has been endorsed by the Nodal Department i.e. DEA.
- 5. Clearances:-

Once the nomination forwarded by DEA to the sponsoring foreign Government is accepted and conveyed to the applicant, he/she will be responsible to complete all pre-departure formalities like obtaining political clearance from MEA and have the sanction order issued from his/her administrative Department etc.

#### Abbreviations:-

JICA – Japan International Cooperation Agency, SCPTA – Singapore Cooperation Programme Training Award, IMF – International Monetary Fund, MTCP – Malaysian Technical Cooperation Programme

# DEA PROFORMA FOR FOREIGN TRAINING

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## MALAYSIAN TECHNICAL COOPERATION PROGRAMME (MTCP)

Please affix passport size photograph

## **APPLICATION FORM (ONLINE) 2022**

Please type or write clearly in capital letters. Do not leave any space blank. Use "NIL" or "N/A" where applicable

## FOR OFFICIAL USE ONLY

Reference no : Received : Checked : Recommendation: by Mission	YES NO
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Title of Course:	Date of Course:

#### 1. PERSONAL DETAILS

Family Name (surname):	Date of birth :			
	Day	Month	Year	
First Name:	Citizenship:			
Other Names:	Gender:			
City and country of birth:	Marital status:			
Passport No.: Type of Passport: (Diplomatic/Official/Regular) Expiry Date:	Religion:			

#### 2. CONTACT DETAILS

Mailing Address:		Office Address:				
Mobile:			Home:			
	Country Area	Number		Country	Area	Number
Office:	Fax:		Email:			
Country Area Number	Country Area	Number				
Person to be contacted in case of eme	ergency:	1				
Family Name: Relation: Mobile Number: Address:	Office Name: Position: Mobile N Address:	lumber:				
Email:		Email:				

#### 3. EDUCATION

Name of institution and place of study	Major/Field of study	Years	Degree

#### 4. EMPLOYMENT RECORD

A. Present or most recent post	B. Previous post
Employer:	Employer:
Years of service ( from – to):	Years of service (from – to):
Title of your post/position:	Title of your post/position:
Type of organization:	Type of organization:
Government / Semi Government / Private / NGO	Government / Semi Government / Private / NGO

Please describe briefly your work including your response	onsibility.
	*Please continue on supplementary pages if necessary

#### 5. REASONS FOR APPLYING THIS COURSE

Have you particip	Have you participated in any training programme in Malaysia before?: YES/NO							
Name of Program	Name of Programme:							
Organiser:								
Year:								
Have you particip	ated in any M	TCP training	g programme	in Malaysia t	before?: YES/NO			
Name of Course:								
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7.	APPLICANT'S DECLARATION			
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b)	I am medically fit and free from the training; and	n any medical probler	ms which may impair my ability to attend and	complete
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e	,	•	isconduct or be medically unfit.	
	•		and conditions of the training award, and/or and will be terminated with immediate effect.	ny of
	Date		Signature of applicant	

#### 8. TO: GOVERNMENT OF MALAYSIA

LETTER OF INDEMNITY							
I	, Passport Number:	having an address at					
	, hereby declare that I shall be p	ersonally liable for and shall indemnifythe					
Government of Malaysia and	agains	et all liabilities, claims, losses, demands,					
		er arising under the laws of Malaysia or					
common law which may be made o	r taken against the Government of	Malaysia and/orName Of Training Institute					
or incurred or become payable by	the Government of Malaysia and/or	Name of training institute					
any medical illness, personal injury	(whether fatal or otherwise), or the	e death of any person, by reason of my					
carelessness, negligence, omission	or default, in the course of mytra	ining withwhich  Name of training institute					
is appointed by the Government of	Malaysia. Dated thisdayof	2022.					
Signature of applicant	)						
Name of applicant	)						
Date	)						
In the presence of							
Signature of Witness	)						
Name of Witness	)						
Designation of Witness	)						
I/C or Passport No.	)						

#### 9. TO BE COMPLETED BY THE NOMINATING GOVERNMENT

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